

NOTICE OF PRIVACY PRACTICES



THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION

Please Review it Carefully

Effective Date: September 23, 2013, Revised February 13, 2026

If you have any questions about this notice, please contact the Privacy Officer at (910) 341-1837.

WHO WILL FOLLOW THIS NOTICE

This notice describes the practices of:

- Delaney Radiologists Group, PLLC (a.k.a. Delaney Radiology) and all site locations.
- Any health care professional authorized to enter information into your medical record maintained by Delaney Radiology.
- Any persons or companies with whom Delaney Radiology contracts for services to help operate our practice and who have access to your medical information.

OUR PLEDGE REGARDING MEDICAL INFORMATION

We understand that medical information about you and your health is personal. We are committed to protecting medical information about you. We create a record of the care and services you receive from Delaney Radiology. We need this record to provide you with quality care and to comply with certain legal requirements. This notice applies to all of the records of your care and billing for that care that are generated or maintained by Delaney Radiology, whether made by Delaney Radiology personnel or other health care providers. Other health care providers may have different policies or notices about confidentiality and disclosure that apply to your medical information that is created in their offices or at locations other than Delaney Radiology.

This notice will tell you about the ways in which we may use and disclose medical information about you. We also describe your rights and certain obligations we have regarding the use and disclosure of your medical information.

WE ARE REQUIRED BY LAW TO:

- Make sure that medical information that identifies you is kept private.
- Give you this notice of our legal duties and privacy practices at Delaney Radiology, and your legal rights, with respect to medical information about you; and
- Follow the terms of the notice that is currently in effect.

HOW WE MAY USE AND DISCLOSE MEDICAL INFORMATION ABOUT YOU

The following categories describe different ways that we use and disclose medical information. For each category of uses or disclosures we will explain what we mean and try to give some examples. Not every use or disclosure in a category will be listed. However, all of the ways we are permitted to use and disclose information will fall within one of these categories.

- **For Treatment.** We may use medical information about you to provide you with medical treatment or services. We may disclose medical information about you to doctors, nurses, technicians, medical students, volunteers, or other personnel who are involved in taking care of you at Delaney Radiology. For example, a doctor treating you for a broken hip may need to know if you have diabetes because diabetes may slow the healing process. We also may disclose medical information about you to people outside Delaney Radiology who may be involved in your medical care after you have been treated by Delaney Radiology, such as friends, family members, or employees or medical staff members of any hospital or skilled nursing facility to which you are transferred or subsequently admitted.
- **For Payment.** We may use and disclose medical information about you so that the treatment and services you receive from Delaney Radiology may be billed by Delaney Radiology and payment may be collected from you, an insurance company, or a third party. For example, we may need to give your health plan information about treatment you received from Delaney Radiology so your health plan will pay us or reimburse you for the treatment. We also may disclose information about you to another health care provider, such as a hospital or skilled nursing facility to which you are admitted, for their payment activities concerning you.
- **For Health Care Operations.** We and our business associates may use and disclose medical information about you for health care operations. These uses and disclosures are necessary to run Delaney Radiology and make sure that all of our patients receive quality care. For example, we may use medical information to review our treatment and services and to evaluate the performance of our staff in caring for you. We may also combine medical information about many patients to decide what additional services Delaney Radiology should offer, and what services are not needed. We may also disclose information to doctors, nurses, technicians, and other personnel affiliated with Delaney Radiology for review and learning purposes. We may also combine the medical information we have with medical information from other health care providers to compare how we are doing and see where we can make improvements in the care and services we offer. We may remove information that identifies you from this set of medical information so others may use it to study health care and health care delivery without learning the identities of specific patients. We also may disclose information about you to another health care provider for its health care operations purposes if you also have received care from that provider.
- **Other Applicable Law.** 42 C.F.R. Part 2 restricts the use or disclosure of PHI for the purpose of treatment, payment, and Healthcare operations without the consent of the patient.
- **Treatment Alternatives.** We may use and disclose medical information to tell you about or recommend different ways to treat you.
- **Fundraising Activities.** We may use medical information about you to contact you in an effort to raise money for Delaney Radiology and its operations, this includes 42 C.F.R. Part 2 Records. Specifically, we may use information about you to target our fundraising efforts. For example, if we are raising money for women's health services, we may focus our fundraising efforts on individuals who have received women's health services from us in the past. We may also disclose medical information to a business partner or a foundation related to Delaney Radiology so that the business partner or the foundation may contact you in raising money for Delaney Radiology. We would release limited information about you, such as your name, address and phone number, age and date of birth, gender, your physician, and the dates you received treatment or services at Delaney Radiology.
If you do not want Delaney Radiology to contact you for fundraising efforts, you must notify Delaney Radiology's Privacy Officer in writing. If you have not already done so, we must ask you each time we contact you for fundraising efforts if you wish to opt out of all future fundraising communications. If you do opt out of future fundraising communications, we will no longer disclose your information for fundraising purposes. However, in the future you may let us know in writing that you would like to receive these fundraising communications. Your decision whether or not to receive targeted fundraising materials from us will have no impact on your access to health care services or the treatment we provide to you.
Even if you have opted out, we may send you non-targeted fundraising materials that are sent out to the general community and are not based on information from your treatment.
- **Research.** Under certain circumstances, we may use and disclose medical information about you for research purposes. For example, a research project may involve comparing the health and recovery of all patients who received one medication to those who received another for the same condition. Medical information about you that has had identifying information removed may be used for research without your consent. We also may disclose medical information about you to people preparing to conduct a research project (for example, to help them look for patients with specific medical needs), as long as the medical information they review does not leave Delaney Radiology. If the researcher will have information about your mental health treatment that reveals who you are, we will seek your consent before disclosing that information to the researcher. Unless we notify you in advance and you

give us written permission, we will not receive any money or other thing of value in connection with using or disclosing your medical information for research purposes except for money to cover the costs of preparing and sending the medical information to the researcher.

- **Individuals Involved in Your Care or Payment for Your Care.** We may release medical information about you to a friend or family member who participates in your medical care. This would include people named in any durable health care power of attorney or similar document provided to us. We may also give information to someone who helps pay for some or all of your care. In addition, we may disclose medical information about you to an entity assisting in a disaster relief effort so that your family can be notified about your condition, status, and location. You can object to these releases by telling us that you do not wish any or all individuals involved in your care to receive this information. If you are not present or cannot agree or object, we will use our professional judgment to decide whether it is in your best interest to release relevant information to someone who participates in your care or to an entity assisting in a disaster relief effort.
- **As Required or Permitted by Law.** We may disclose medical information about you when required or permitted to do so by federal, state, or local law.
- **To Avert a Serious Threat to Health or Safety.** We may use and disclose medical information about you when it appears necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Any disclosure would be to someone who appears able to help prevent the threat and will be limited to the information needed.

SPECIAL SITUATIONS

- **Organ and Tissue Donation.** If you are an organ donor, we may release medical information to organizations that handle organ procurement or organ, eye, or tissue transplantation, or to an organ donation bank as necessary to facilitate organ or tissue donation and transplantation.
 - **Active-Duty Military Personnel and Veterans.** If you are an active-duty member of the armed forces or Coast Guard, we must give certain information about you to your commanding officer or other command authority so that your fitness for duty or for a particular mission may be determined. We may also release medical information about foreign military personnel to the appropriate foreign military authority. We may use and disclose to components of the Department of Veterans Affairs medical information about you to determine whether you are eligible for certain benefits.
 - **Workers' Compensation.** In accordance with state law, we may release without your consent medical information about your treatment for a work-related injury or illness or for which you claim workers' compensation to your employer, insurer, or care manager paying for that treatment under a workers' compensation program that provides benefits for work-related injuries or illness.
 - **Public Health Risks.** We may disclose without your consent medical information about you for public health activities. These activities generally include but are not limited to the following:
 - To report, prevent or control disease, injury, or disability.
 - To report births and deaths.
 - To report reactions to medications or problems with products.
 - To notify people of recalls of products they may be using.
 - To notify a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition; and
 - To report suspected abuse or neglect as required by law.
 - **Health Oversight Activities.** We may disclose medical information without your consent to a health oversight agency for activities authorized by law. These oversight activities include, for example, audits, investigations, inspections, and licensure. The government uses these activities to monitor the health care system, government programs, and compliance with civil rights laws.
- Lawsuits and Disputes.** If you are involved in a lawsuit or a dispute, we must disclose medical information about you in response to a court or administrative order. We also may disclose medical information about you in response to a subpoena or other lawful process from someone involved in a civil dispute. 42 C.F.R Part 2 Records, or testimony relaying the content of such records, may not be used or disclosed in civil, criminal, administrative, or legislative proceedings against the individual unless based on written consent from the individual or a court order after notice

and opportunity to be heard is provided to the individual or the holder of the record. For 42 C.F.R. Part 2 Records, a court order authorizing use of disclosure must be accompanied by a subpoena or other legal requirement compelling disclosure before the requested record is used or disclosed.

- **Law Enforcement.** We may release medical information without your consent to a law enforcement official:
 - In response to a court order, warrant, summons, grand jury demand, or similar process.
 - To comply with mandatory reporting requirements for violent injuries, such as gunshot wounds, stab wounds, and poisonings.
 - In response to a request from law enforcement for certain information to help locate a fugitive, material witness, suspect, or missing person.
 - To report a death or injury we believe may be the result of criminal conduct; and
 - To report suspected criminal conduct committed at Delaney Radiology facilities.
- **Coroners and Medical Examiners.** We may release without your consent medical information to a coroner or medical examiner. This may be done, for example, to identify a deceased person or determine the cause of death. We also may release medical information about deceased patients of Delaney Radiology to funeral directors to carry out their duties.
- **National Security and Intelligence Activities.** We may release without your consent medical information about you as required by applicable law to authorized federal or state officials for intelligence, counterintelligence, or other governmental activities prescribed by law to protect our national security.
- **Protective Services for the President and Others.** We may disclose medical information about you to authorized federal officials so they may provide protection to the President, other authorized persons, or foreign heads of state, or to conduct special investigations.
- **Psychotherapy Notes.** Regardless of the other parts of this Notice, psychotherapy notes will not be disclosed outside Delaney Radiology except as authorized by you in writing or pursuant to a court order, or as required by law. Psychotherapy notes about you will not be disclosed to personnel working within Delaney Radiology, except for training purposes or to defend a legal action brought against Delaney Radiology, unless you have properly authorized such disclosure in writing.
- **Marketing of Health-Related Products and Services.** “Marketing” means a communication for which we receive any sort of payment from a third party that encourages you to use a service or buy a product. Before we may use or disclose your medical information to market a health-related product or service to you, we must obtain your written authorization to do so. The authorization form will let you know that we have been paid to make the communication to you. Marketing does not include: prescription refill reminders or other information that describes a drug you currently are being prescribed, so long as any payment we receive for that communication is to cover the cost of making the communication; face-to-face communications; or gifts of nominal value, such as pens or key chains stamped with our name or the name of a health care product manufacturer. Communications made about your treatment, such as when your physician refers you to another health care provider, generally are not marketing.
- **Sale of Medical Information.** We cannot sell your medical information without first receiving your authorization in writing. Any authorization form you sign, agreeing to the sale of your medical information, must state that we will receive payment of some kind disclosing your information. However, because a “sale” has a specific definition under the law, it does not include all situations in which payment of some kind is received for the disclosure. For example, a disclosure for which we charge a fee to cover the cost to prepare and transmit the information does not qualify as a “sale” of your information.
- **Inmates.** If you are an inmate of a correctional institution or in the custody of law enforcement, we may release medical information about you to the correctional institution or law enforcement official who has custody of you, if the correctional institution or law enforcement official represents to Delaney Radiology that such medical information is necessary: (1) to provide you with health care; (2) to protect your health and safety or the health and safety of others; (3) to protect the safety and security of officers, employees, or others at the correctional institution or involved in transporting you; (4) for law enforcement to maintain safety and good order at the correctional institution; or (5) to obtain payment for services provided to you. If you are in the custody of the North Carolina Department of Corrections (“DOC”) and the DOC requests your medical records, we are required to provide the DOC with access to your records.

YOUR RIGHTS REGARDING MEDICAL INFORMATION ABOUT YOU

You have the following rights regarding medical information we maintain about you:

- **Right to Inspect and Copy.** You have the right to inspect and receive a copy of your medical record unless your attending physician determines that information in that record, if disclosed to you, would be harmful to your mental or physical health. If we deny your request to inspect and receive a copy of your medical information on this basis, you may request that the denial be reviewed. Another licensed health care professional chosen by Delaney Radiology will review your request and the denial. The person conducting the review will not be the person who denied your request. We will do what this reviewer decides.

If we have all or any portion of your medical information in an electronic format, you may request an electronic copy of those records or request that we send an electronic copy to any person or entity you designate in writing.

Your medical information is contained in records that are the property of Delaney Radiology. To inspect or receive a copy of medical information that may be used to make decisions about you, you must submit your request in writing to Delaney Radiology's Privacy Officer. If you request a copy of the information, **we may charge a fee** for the costs of copying, mailing, or other supplies associated with your request, and we may collect the fee before providing the copy to you. If you agree, we may provide you with a summary of the information instead of providing you with access to it, or with an explanation of the information instead of a copy. Before providing you with such a summary or explanation, we first will obtain your agreement to pay and will collect the fees, if any, for preparing the summary or explanation.

- **Right to Amend.** If you feel that medical information we have about you in your record is incorrect or incomplete, you may ask us to amend the information. You have the right to request an amendment for as long as the information is kept by or for Delaney Radiology.

To request an amendment, make your request in writing to Delaney Radiology's Privacy Officer. In addition, you must provide a reason that supports your request.

We may deny your request for an amendment if it is not in writing or does not include a reason to support the request. In addition, we may deny your request if you ask us to amend information that:

- Was not created by us, unless the person or entity that created the information is no longer available to make the amendment.
- It is not part of the medical information kept by or for Delaney Radiology.
- Is it not part of the information that you would be permitted to inspect and copy; or
- It has been determined to be accurate and complete.

If we deny your request for an amendment, you may submit a written statement of disagreement and ask that it be included in your medical record.

- **Right to an Accounting of Disclosures.** You have the right to request a list of certain disclosures we have made of medical information about you during the past six years.

To request this list or accounting of disclosures, submit your request in writing to Delaney Radiology's Privacy Officer and state whether you want the list on paper or electronically. Your request must state a time period that may not be longer than six years. The first list you request within a 12-month period will be free. For additional lists, we may charge you for the costs of providing the list. We will notify you of the cost involved and you may choose to withdraw or modify your request at that time before any costs are incurred. We may collect the fee before providing the list to you.

- **Right to Request Restrictions.** Except where we are required to disclose the information by law, you have the right to request a restriction or limitation on the medical information we use or disclose about you. For example, you could revoke any and all authorizations you previously gave us relating to disclosure of your medical information.

We are not required to agree to your request, with the exception of restrictions on disclosures to your health plan, as described below. If we do agree, we will comply with your request unless the information is needed to provide you with emergency treatment.

To request restrictions, make your request in writing to Delaney Radiology's Privacy Officer. In your request, you must tell us (1) what information you want to limit; (2) whether you want to limit our use, disclosure, or both; and (3) to whom you want the limits to apply, for example, disclosures to your spouse.

You may request that we not disclose your medical information to your health insurance plan for some or all of the services you receive during a visit to any Delaney Radiology location. If you pay the charges for those services, you do not want disclosed ***in full at the time of such service***, we are required to agree to your request. "In full" means the amount we charge for the service, not your copay, coinsurance, or deductible responsibility when your insurer pays for your care. Please note that once information about a service has been submitted to your health plan, we cannot agree to your request. If you think you may wish to restrict the disclosure of your medical information for a certain service, please let us know as early in your visit as possible.

- **Right to Request Confidential Communications.** You have the right to request that we communicate with you about medical matters in a certain way or at a certain location. For example, you can ask that we only contact you at work or by mail, or at another mailing address other than your home address. We will accommodate all reasonable requests. We will not ask you the reason for your request. To request confidential communications, make your request in writing to the Privacy Officer and specify how or where you wish to be contacted.
- **Right to a Paper Copy of This Notice.** You have the right to a paper copy of this notice or any revised notice. You may ask us to give you a copy of this notice at any time. Even if you have agreed to receive this notice electronically, you are still entitled to a paper copy of this notice.

To obtain a paper copy of this notice, request a copy from Delaney Radiology's Privacy Officer in writing.

CHANGES TO THIS NOTICE

We reserve the right to change this notice. We reserve the right to make the revised or changed notice effective for medical information we already have about you as well as any information we receive in the future. We will post a copy of the current notice at Delaney Radiology's office. The notice will contain the effective date on the first page, in the top right-hand corner. If the notice changes, a copy will be available to you upon request.

INVESTIGATIONS OF BREACHES OF PRIVACY

We will investigate any discovered unauthorized use or disclosure of your medical information to determine if it constitutes a breach of federal privacy or security regulations addressing such information. If we determine that such a breach has occurred, we will provide you with notice of the breach and advise you what we intend to do to mitigate the damage (if any) caused by the breach, and about the steps you should take to protect yourself from potential harm resulting from the breach.

COMPLAINTS

If you believe your privacy rights have been violated, you may file a complaint with Delaney Radiology or with the Secretary of the United States Department of Health and Human Services. To file a complaint with Delaney Radiology, contact Wendy A. Neal, Delaney Radiology's Privacy Officer by mail at 1025 Medical Center Drive, Wilmington, NC 28401. All complaints must be submitted in writing.

You will not be penalized for filing a complaint.

OTHER USES OF MEDICAL INFORMATION

Other uses and disclosures of medical information not covered by this notice may be made only with your written authorization or as required by law. If you authorize us to use or disclose medical information about you, you may revoke that authorization, in writing, at any time. Your revocation will be effective as of the end of the day on which you provide it in writing to Delaney Radiology's Privacy Officer. If you revoke your permission, we will no longer use or disclose medical information about you for the purposes that you previously had authorized in writing. You understand that we are unable to take back any disclosures we have already made with your permission, and that we are required to retain our records of the care that we provided to you.

Rev.2/13/2026wn



Delaney Radiologists

Policy Memorandum

Subject: Patient Communication Text Policy

Date Issued: July 2, 2026

Most Recent Revision: _____

I. Purpose

Delaney Radiology uses text messaging to communicate with patients for any treatment, payment, or healthcare operations purposes permissible under law/HIPAA.

II. Policy-Procedure

Patients will agree to participate in Delaney Radiology's text messaging program. They will agree and understand the risks associated with sending and receiving protected health information via SMS/MMS text messages and that such electronic communication may not be secure.

Patients will understand that consent is not a condition of any treatment, and that they may opt-out of receiving messages from a specific short-code or long-code phone number by texting STOP to that number. Patients will receive a reply message to confirm that they have been unsubscribed but may re-enroll by texting START to that number. If patients need assistance, they may contact Delaney Radiology's Director of Practice Development at 910-341-1867.

Patients should understand that use of their information for Delaney Radiology text messaging program is subject to the Delaney Radiology HIPAA authorization (when applicable), to these SMS Terms and Conditions. Patients should also understand that text messages should not be used for emergencies or other issues that must be managed quickly. If patients experience a medical emergency, call 911 or go to a healthcare provider.

Delaney Radiology does not charge for any content; however, downloadable content may incur additional charges from the patient's wireless carrier. Patients are solely responsible for any fees, including web access and/or data or text message charges that may be billed by their wireless carrier based on their individual plan. Their carrier may impose message or charge limitations on their accounts that are outside of our control. All charges are billed by and payable to the patient's wireless carrier.

Delaney Radiology will not be liable for any delays or failures or receipt of any SMS messages, as delivery is subject to effective transmission to the network operator and processing by the patient's mobile device. SMS message services are provided on an as is, as available basis.

Data obtained from the patient in connection with this SMS service may include their mobile phone number, carrier's name, date, time, and content of messages and other information. Wireless carriers and other service providers may also collect data from patient SMS usage, and their practices are governed by their own policies. We reserve the right at all times to disclose any information as necessary to satisfy any law, regulation, or governmental request, to avoid liability, or to protect our rights or property.

Subject to the opt-out rights described below, by using the Services, the patient gives permission to be contacted by or on behalf of Delaney Radiology for any treatment, payment, or health care operations purposes allowed under law/HIPAA, including notification of a breach, patient satisfaction purposes, or permitted promotional purposes via any of the telephone numbers, email addresses or other contact information.

Email, web and mobile communications that the patient sends to us via the email links or web or mobile services provided through our Services may be shared with a customer service representative, employee, medical expert or a Delaney Radiology vendor that is best qualified to address their inquiry. We will make every effort to respond in a timely fashion once we receive communications.

Our messages and websites may contain links to third-party websites. Delaney Radiology is not responsible for any of the content provided on third-party websites and makes no representations as to such content or its accuracy. All information, products, advertisements, and other content contained in third-party sites are neither approved nor endorsed by Delaney Radiology, and Delaney Radiology is not responsible for such information, products, advertisements, or other content.

Use of any linked third-party website is solely at the patient's own risk, and Delaney Radiology is not responsible for information collected through the third-party websites, even if found on a site through us. Please note that use of any third-party site is subject to the terms and conditions of that third-party website, including the website's privacy statement.

If the patient has any questions about this policy, our mobile applications, or our website or services, or how we manage your information, please contact Delaney Radiology's Compliance Officer at 910-341-1837.

APPROVED BY:

L. Neal Beard, Jr., MD	Date
President	

Paula Oathout	Date
Executive Director	